

Vision, Mission and Values

Vision

A leading resource in conflict resolution.

Mission

To promote and enable effective and peaceful responses to conflict and crime for Manitobans.

Values

Peace

Responding to conflict and crime with restorative justice practices.

Participation

Building peaceful resolutions to conflict and crime and respecting diversity and individual uniqueness.

Possibility

Recognizing the potential for positive change.

A victim's perspective:

"Mediation definitely helped because I could tell (the offender) my side of the story and how the assault affected me, how I felt."

Contact Us

Get involved

Make a difference in your community. We're always looking for capable, passionate people to serve as volunteer mediators, provide administrative support or join our Board of Directors.

Contact our volunteer coordinator at 204.925.3410.

Donate today

As we receive funding from a non-profit organization, United Way, the Government of Manitoba, City of Winnipeg and individuals.

Please consider donating today to help Mediation Services continue and expand our work with individuals and communities in conflict.

Contact us

204.925.3410 or info@mediationserviceswpg.ca



MEDIATION SERVICES

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MEDIATION SERVICES



Working together for
peaceful responses to conflict.
Since 1979.

www.mediationserviceswpg.ca



Moving through conflict situations

Mediation Services is a leader in conflict resolution and restorative justice.

When people are in conflict, we help explore positive outcomes through our three core programs:

- Community Resolution Centre: For individuals and communities in conflict -- with a neighbour, a family member or someone else.
- Restorative Action Centre: For victims and offenders in criminal cases – when one person has committed a crime against another.
- Resolution Skills Centre: For individuals and workplaces to develop skills in mediation, conflict resolution and leadership

*Two siblings hadn't spoken for a year:
"We were long overdue to sit down
and talk as adults," said the sister.
"That wouldn't have happened without
Mediation Services."*

The art of dealing with conflict

We all have conflict in our lives – whether at home, at work or in our community.

When we have difficulty dealing with the conflict, where can we go?

Mediation Services is a valuable resource to help you, a group you are in, or someone you know, deal with conflict.

Our trained mediators work with all parties in a dispute, helping them come to an agreement – and helping them move forward positively.

People who participate in our programs include:

- Individuals or groups experiencing a conflict
- Victims, offenders, and the communities in which they live.
- People who want to develop their own skills and knowledge for resolving conflicts

In all our work – mediations and training – we promote and use the principle of **participation** to help restore and build positive relationships.

Understanding mediation

Our mediation process is based on a restorative justice approach – quite simply, it means active, informed and voluntary participation by all those with whom we work.

Trained mediators facilitate a meeting to:

- Create a **safe** environment
- Encourage information sharing by participants to **build understanding**
- Create opportunities for **discovery and learning**
- Empower participants to **resolve** issues and **repair** the harm done.

Mediators do not take sides.

The **benefits** of a mediation can be both immediate and long-term:

- Individuals take responsibility for their actions.
- Those who were harmed may receive compensation.
- Many report that healing can begin after a mediation.
- Individuals find ways to relate peacefully.

